



Consumer Grievance Redressal Forum
FOR BSES YAMUNA POWER LIMITED
(Constituted under section 42 (5) of Indian Electricity Act. 2003)
Sub-Station Building BSES (YPL) Regd. Office Karkardooma,
Shahdara, Delhi-110032
Phone: 32978140 Fax: 22384886
E-mail: cgrfbypl@hotmail.com
SECY/CHN 01508NKS

Complaint No. CG. No. -235/2025

CYRIL BASIL RAJNI & SUNITA SHARMA
Vs
BSES YAMUNA POWER LIMITED (D) YAMUNA VIHAR

ORDER SHEET

Date : 19.02.2026

Present:

1. Mr. Shanky R.S Gupta, A.R for the complainant
2. Mr. Rahul Saini, Mr. R.S. Bisht, Ms. Chhavi Rani & Mr. Akshat Aggarwal,
On behalf of OP


Case called out. Both the parties are present and heard.

OP stated that they have released the new electricity connection as applied for by the complainant.

Complainant agreed with the statement of OP.

In view of the submissions of both the parties, since the grievance of the complainant has been redressed the complainant became infructuous, hence closed.

File be consigned to Record room.


(S.R. KHAN)
MEMBER (TECH.)


(P.K. SINGH)
CHAIRMAN



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Phone: 32978140 Fax: 22384886
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SECY/CHN 01508NKS

Complaint No. CG-292/2025

RAJNI SHARMA
Vs
BSES YAMUNA POWER LIMITED (D) YAMUNA VIHAR

ORDER SHEET

Date : 19.02.2026

Present:

1. Mr. Neeraj Sharma, A.R. for the complainant
2. Mr. R.S. Bisht, Ms. Chhavi Rani & Mr. Akshat Aggarwal, On behalf of OP.
3. Mr. Mahesh Chand, counsel for respondent no. 2 along with respondent no. 2

Case called out. All the parties are present and heard.


OP submitted that they have released the new electricity connection as applied for by the complainant and also filed documentary proof in support of their claim.

Complainant agreed with the statement of OP. Therefore, grievance of the complainant has been redressed and complaint be dismissed.

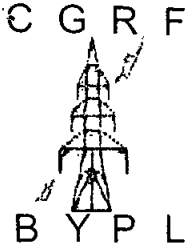
OP no. 2 was given three consecutive opportunities to appear before the Forum which she failed to do so. Today when OP released the connection to the complainant, OP no. 2, Anita Bhati appeared before the Forum and opposed that connection has wrongly been released by BSES during the course of proceedings.

Since the grievance of the complainant has been redressed the complainant became infructuous, hence closed. OP no. 2, Anita Bhati is free to file fresh complaint against the release of connection.

Complaint is dismissed. File be consigned to Record room.


(S.R. KHAN)
MEMBER (TECH.)


(P.K. SINGH)
CHAIRMAN



Complaint No. CG-18/2026

GUDIYA RANI

Vs

BSES YAMUNA POWER LIMITED (D) KARAWAL NAGAR

ORDER SHEET

Date: 19.02.2026


Present:

1. None present on behalf of the complainant.
2. Mr. R.S. Bisht, Ms. Chhavi Rani & Mr. Akshat Aggarwal on behalf of BYPL.

Case called out. None present on behalf of the complainant.

O.P solved the grievance of the complainant, same is confirmed telephonically from the complainant.

In view of the above, case is closed as settled. File be consigned to record room.


SECRETARY/REGISTRAR



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SECY/CHN 015/08NKS

Complaint No. CG- 354/2025

BHUPINDER PAL SINGH

Vs

BSES YAMUNA POWER LIMITED (D) CHANDNI CHOWK

ORDER SHEET

Date : 19.02.2026


Present:

1. None present on behalf of the complainant
2. Mr. Manish Verma, Mr. R.S. Bisht, Ms. Chhavi Rani & Mr. Akshat Aggarwal, On behalf of OP.

Case called out. None present on behalf of the complainant. OP is present.

Counsel for the complainant through mail filed withdrawal letter.

Withdrawal allowed. File be consigned to Record Room.


(S.R. BHAN)
MEMBER (TECH.)


(P.K. SINGH)
CHAIRMAN



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SECY/CHN 01508NKS

Complaint No. CG No. 426/2025

KEERTI
Vs
BSES YAMUNA POWER LIMITED (D) CHANDNI CHOWK

ORDER SHEET

Date : 19.02.2026

Present:

1. None present on behalf of the complainant
2. Mr. Rahul Saini, Mr. R.S. Bisht, Ms. Chhavi Rani & Mr. Akshat Aggarwal,
On behalf of OP.

Case called out. None present on behalf of the complainant. OP is present.

Counsel for the complainant through mail filed withdrawal letter.

Withdrawal allowed. File be consigned to Record Room.


(S.R. KHAN)
MEMBER (TECH.)


(P.K. SINGH)
CHAIRMAN



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SECY/CHN 015/08NKS

Complaint No. CG-23/2026

AKHIL KUMAR SHARMA

Vs

BSES YAMUNA POWER LIMITED (D) YAMUNA VIHAR

ORDER SHEET

Date: 19.02.2026

Present:

1. Mr. Neeraj Sharma, A.R for the complainant.
2. Mr. R.S. Bisht, Ms. Chhavi Rani & Mr. Akshat Aggarwal on behalf of BYPL.

Case called out. Both the parties are present.

O.P seeks more time for filing their reply.

Fixed for filing reply on 26.02.2026.

SECRETARY/REGISTRAR



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SECY/CHN 015/08NKS

Complaint No. CG-22/2026

ANIL

Vs

BSES YAMUNA POWER LIMITED (D) YAMUNA VIHAR

ORDER SHEET

Date: 19.02.2026

Present:

1. Mr. Neeraj Sharma, A.R for the complainant.
2. Mr. R.S. Bisht, Ms. Chhavi Rani & Mr. Akshat Aggarwal on behalf of BYPL.

Case called out. Both the parties are present.

O.P seeks more time for filing their reply.

Fixed for filing reply on 26.02.2026.

SECRETARY/REGISTRAR



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SECY/CHN 015/08NKS

Complaint No. CG-21/2026

KAUSHAL

Vs

BSES YAMUNA POWER LIMITED (D) YAMUNA VIHAR

ORDER SHEET

Date: 19.02.2026

Present:

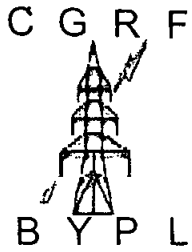
3. Mr. Neeraj Sharma, A.R for the complainant.
4. Mr. R.S. Bisht, Ms. Chhavi Rani & Mr. Akshat Aggarwal on behalf of BYPL.

Case called out. Both the parties are present.

O.P seeks more time for filing their reply.

Fixed for filing reply on 26.02.2026.

SECRETARY/REGISTRAR



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SECY/CHN 015/08NKS

Complaint No. CG-20/2026

INDER SAIN JAIN

Vs

BSES YAMUNA POWER LIMITED (D) G.T ROAD

ORDER SHEET

Date: 19.02.2026

Present:

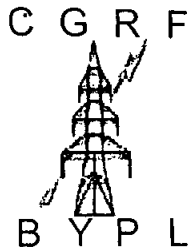
1. None present on behalf of the complainant.
2. Mr. R.S. Bisht, Ms. Chhavi Rani & Mr. Akshat Aggarwal on behalf of BYPL.

Case called out. None present on behalf of the complainant. O.P is present.

O.P seeks more time for filing their reply.

Fixed for filing reply on 26.02.2026.

SECRETARY/REGISTRAR



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SECY/CHN 015/08NKS

Complaint No. CG-24/2026

ABDUL QADIR

Vs

BSES YAMUNA POWER LIMITED (D) PAHARGANJ

ORDER SHEET

Date: 19.02.2026

Present:

1. Mr. A.C Tiwari, Counsel for the complainant.
2. Mr. R.S. Bisht, Ms. Chhavi Rani & Mr. Akshat Aggarwal on behalf of BYPL.

Case called out. Both the parties are present.

O.P seeks more time for filing their reply.

Fixed for filing reply on 26.02.2026.

SECRETARY/REGISTRAR

Complaint No. CG-19/2026

SHABANA

Vs

BSES YAMUNA POWER LIMITED (D) CHANDNI CHOWK

ORDER SHEET

Date: 19.02.2026

Present:

1. None present on behalf of the complainant.
2. Mr. R.S. Bisht, Ms. Chhavi Rani & Mr. Akshat Aggarwal on behalf of BYPL.

Case called out. None present on behalf of the complainant. O.P is present.

O.P seeks more time for filing their reply.

Fixed for filing reply on 26.02.2026.



SECRETARY/REGISTRAR



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Website: www.cgrfbypl.com

Complaint No. CG-03/2026

KAILASH SINGH

Vs

BSES YAMUNA POWER LIMITED (D) NAND NAGARI

ORDER SHEET

Date: 19.02.2026

Present:

1. Complainant present in person.
2. Mr. Ravinder Bisht, Mr. Akshat Aggarwal & Ms. Chhavi Rani on behalf of BYPL.

Case called out. Both the parties are present and heard.

Another opportunity given to the counsel of the complainant for filing rejoinder, if any.

Fixed for filing rejoinder on 26.02.2026.

SECRETARY/REGISTRAR



Consumer Grievance Redressal Forum
FOR BSES YAMUNA POWER LIMITED
(Constituted under section 42 (5) of Indian Electricity Act, 2010)
Sub-Station Building BSES (YPL) Regd. Office Karkardooma
Shahdara, Delhi-11010
Phone: 801093976
E-mail: cgrfbypl@hotmail.com
Website: www.cgrfbypl.com

Complaint No.CG-05/2026

JATINDER KAUR GUJRAL

Vs

BSES YAMUNA POWER LIMITED (D) YAMUNA VIHAR

ORDER SHEET

Date: 19.02.2026

Present:

1. None present on behalf of the complainant.
2. Mr. Ravinder Bisht, Mr. Akshat Aggarwal, Ms. Chhavi Rani & Ms. Akansha Tanvi on behalf of BYPL.

Case called out. None present on behalf of the complainant. O.P is present.

Last opportunity given to the counsel of the complainant for filing rejoinder, if any.

Fixed for filing rejoinder on 26.02.2026.

SECRETARY/REGISTRAR



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Phone: 8010939760
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Website: www.cgrfbypl.com

Complaint No.CG-10/2026

PAWAN KUMAR SAINI

Vs

BSES YAMUNA POWER LIMITED (D) PAHARGANJ

ORDER SHEET

Date: 19.02.2026


Present:

1. None present on behalf of the Complainant.
2. Mr. Ravinder Bisht, Mr. Akshat Aggarwal & Ms. Chhavi Rani on behalf of BYPL.

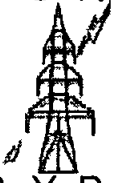
Case called out. None present on behalf of the complainant. OP is Present.

Another opportunity given to the counsel of the complainant for filing rejoinder, if any.

Fixed for filing rejoinder on 26.02.2026.


SECRETARY/REGISTRAR

C G R F



B Y P L

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Website: www.cgrfbypl.com

Complaint No.CG-449/2025

VIMLA DEVI

Vs

BSES YAMUNA POWER LIMITED (D) KARKARDOOMA

ORDER SHEET

Date: 19.02.2026

Present:

1. None present on behalf of the Complainant.
2. Mr. Ravinder Bisht, Mr. Akshat Aggarwal & Ms. Chhavi Rani on behalf of BYPL.

Case called out. None present on behalf of the complainant. OP is Present.

For the last 7 consecutive hearing none presented on behalf of the complainant. It is considered that they are not interested in continuing the case.

In view of the above, the case is dismissed. File be consigned to record room.

SECRETARY/REGISTRAR



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Website: www.cgrfbypl.com

Complaint No.CG-470/2025

RASHMI RANI

Vs

BSES YAMUNA POWER LIMITED (D) KARAWAL NAGAR

Date: 19.02.2026

ORDER SHEET

Present:

1. None present on behalf of the complainant.
2. Mr. Ravinder Bisht, Mr. Akshat Aggarwal, Ms. Chhavi Rani & Mr. Harshit Bhasin on behalf of BYPL.

Case called out. None present on behalf of the complainant. O.P is present.

Counsel for the complainant has not filed rejoinder till date. Three opportunities are already given to the complainant for filing rejoinder the complainant failed to file the rejoinder. The matter is now put up for arguments.

Fixed for arguments on 17.03.2026.


SECRETARY/REGISTRAR



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Phone: 32978140 Fax: 22384886
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SECY/CHN 015/08NKS

Complaint No. CG-222/2025

KUNWAR RAHUL THAKUR
Vs
BSES YAMUNA POWER LIMITED (D) CHANDNI CHOWK

ORDER SHEET

Date : 19.02.2026

Present:

1. None present on behalf of the complainant.
2. Mr. Rahul Saini, Mr. R.S. Bisht, Ms. Chhavi Rani & Mr. Akshat Aggarwal,
On behalf of OP

Case called out. None present on behalf of the complainant. OP is present and heard.

Another opportunity is given to the complainant to appear before the Forum.

Fixed for further arguments on 17.03.2026.

(S.R. KHAN)
MEMBER (TECH.)

(P.K. SINGH)
CHAIRMAN



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Phone: 32978140 Fax: 22384886
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SECY/CHN 01308NKS

Complaint No. CG-272/2025

NARESH DANG
Vs
BSES YAMUNA POWER LIMITED (D) CHANDNI CHOWK

ORDER SHEET

Date : 19.02.2026

Present:

1. Mr. I.U.H Siddiqi, Counsel for the complainant along with complainant
2. Mr. R.S. Bisht, Mr. Pawan Verma, Ms. Chhavi Rani & Mr. Akshat Aggarwal,
On behalf of OP.

Case called out. Both the parties are present and heard.

OP seeks time for filing amended reply

Fixed for further arguments on 26.02.2026.

(S.R. KHAN)
MEMBER (TECH.)

(P.K. SINGH)
CHAIRMAN



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Phone: 32978140 Fax: 22384886
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SELV/CHN 015/08NKS

Complaint No. CG No. 469/2025

SOURABH GUPTA
Vs
BSES YAMUNA POWER LIMITED (D) NAND NAGRI

ORDER SHEET

Date : 19.02.2026


Present:

1. None present on behalf of the complainant
2. Mr. Rahul Saini, Mr. R.S. Bisht, Ms. Chhavi Rani & Mr. Akshat Aggarwal,
On behalf of OP.

Case called out. None present on behalf of the complainant. OP is present.

Counsel for the complainant telephonically seeks adjournment.

Fixed for further arguments on 26.02.2026.


(S.R. KHEAN)
MEMBER (TECH.)


(P.K. SINGH)
CHAIRMAN



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SECY/C11N 01508NKS

Complaint No. CG-419/2025

POONAM
Vs
BSES YAMUNA POWER LIMITED (D) LAXMI NAGAR

ORDER SHEET

Date: 19.02.2026

Present:

1. Mr. S. Prasad, Counsel for the complainant.
2. Mr. Harshit Bhasin, Mr. R.S. Bisht, Ms. Chhavi Rani, Mr. Jaswant & Mr. Akshat Aggarwal, On behalf of OP


Case called out. Both parties are present and heard.

As per last directions of the Forum, OP filed bills, copy supplied to the complainant.

OP is further directed to file the compliance of orders of Ombudsman.

Previous case file having C.G. No. 62/2020 and RA No. 1/2021 be attached with this file.

Fixed for further arguments on 17.03.2026.


(S.R. KHAN)
MEMBER (TECH.)


(P.K. SINGH)
CHAIRMAN



Consumer Grievance Redressal Forum
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REGISTRATION NO. 01508NK5

Complaint No. C.G. No. 195/2025

MOHD MAZHAR QURESHI
Vs
BSES YAMUNA POWER LIMITED (D) PAHARGANJ

ORDER SHEET

Date : 19.02.2026

Present:

1. Mr. DPS Guliani, Counsel for the complainant along with complainant
2. Mr. R.S. Bisht, Ms. Chhavi Rani & Mr. Akshat Aggarwal, On behalf of OP
3. Mr. S.C. Tomar, Counsel for respondent no. 2 along with respondent no. 2

Case called out. All the parties are present and heard.

Respondent no. 2 filed its reply, same is taken on record. Copy supplied to complainant and OP.

Fixed for further arguments on 17.03.2026.

(S.R. KHAN)
MEMBER (TECH.)

(P.K. SINGH)
CHAIRMAN



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SECY/CHN 01508NKS

Complaint No. CG-198/2025

MOHD SAFI
Vs
BSES YAMUNA POWER LIMITED (D) KARAWAL NAGAR

ORDER SHEET

Date : 19.02.2026

Present:

1. None present on behalf of the complainant
2. Mr. Harshit Bhasin, Mr. R.S. Bisht, Ms. Chhavi Rani & Mr. Akshat Aggarwal, On behalf of OP.

Case called out. None present on behalf of the complainant. OP is present.

Counsel for the complainant telephonically seeks adjournment.

Fixed for further arguments on 17.03.2026.


(S.R. KHAN)
MEMBER (TECH.)


(P.K. SINGH)
CHAIRMAN



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SECY/CHN 01508NKS

Complaint No. C.G.No. 421/2025

NARGIS JAHAN
Vs
BSES YAMUNA POWER LIMITED (D) YAMUNA VIHAR

ORDER SHEET

Date : 19.02.2026

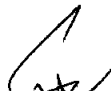
Present:

1. None present on behalf of the complainant
2. Mr. Manish Verma, Mr. R.S. Bisht, Ms. Chhavi Rani & Mr. Akshat Aggarwal, On behalf of OP

Case called out. None present on behalf of the complainant. OP is present and heard.

Another opportunity is given to the complainant to appear before the Forum.

Fixed for further arguments on 17.03.2026.


(S.R. KHAN)
MEMBER (TECH.)


(P.K. SINGH)
CHAIRMAN



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SECY/CHN 01508NKS

Complaint No. CG No. 458/2025

POOJA GOYAL
Vs
BSES YAMUNA POWER LIMITED (D) YAMUNA VIHAR

ORDER SHEET

Date : 19.02.2026


Present:

1. Mr. Neeraj Sharma, A.R for the complainant
2. Mr. Sanjay Kumar, Mr. R.S. Bisht, Ms. Chhavi Rani & Mr. Akshat Aggarwal,
On behalf of OP

Case called out. Both the parties are present and heard.

OP is directed to file site visit report clearing mentioning the floors and the CA no. catering supply to the said floor. OP is further directed to file K.No. files of all the connections energized in the subject premises.

Fixed for further arguments on 17.03.2026.


(S.R. KHAN)
MEMBER (TECH.)


(P.K. SINGH)
CHAIRMAN



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SECY/CHN/01508NKS

Complaint No. CG. No. -202/2025

VISHNU RANA
Vs
BSES YAMUNA POWER LIMITED (D) KARAWAL NAGAR

ORDER SHEET

Date : 19.02.2026

Present:

1. Mr. Neeraj Sharma, A.R for the complainant
2. Mr. Rahul Saini, Mr. R.S. Bisht, Ms. Chhavi Rani & Mr. Akshat Aggarwal,
On behalf of OP


Case called out. Both the parties are present and heard.

O filed site visit report, same is taken on record.

OP submitted that request no. 8007469559 has been rejected on the grounds of ESS space required, OP further stated that the complainant earlier also applied for new connection vide application no. 8007598779 , which was also rejected on the grounds of requirement of ESS space. OP has not given the evidence regarding the rejection of request no. 8007598779 on same grounds of ESS space.

OP seeks time for filing the same.

Fixed for further arguments on 12.03.2026.


(S.R. KHAN)
MEMBER (TECH.)


(P.K. SINGH)
CHAIRMAN